



Protection for your peace of mind...

Freedom Tech Repair Service provides you with complete peace of mind, that your device will be supported against the daily rigour of school life.

How to raise a Repair Service ticket...

- Parent raises a ticket at www.freedomtech.co.uk/help selecting ticket type 'Broken Device' or 'Claim - Warranty'
- Parent will then receive an automated email with a unique reference number (FTCS_XXXX)
- Parent is then contacted by Valutech repair centre to arrange collection of the device
- Parent can take the (FTCS_XXXX) reference to the school to get a loan device whilst the unit is being repaired. This device must be returned to the school upon receipt of the repaired device.
- Valutech will return the repaired device back to the collection address



Tech 4 Learners Support Team

Freedom Tech Ltd